

ASSISTANT MANAGER: FLYING ELEPHANTS AT PDX

Full-time,
Store hours are 5:00AM- 9:00PM
\$16.50- \$17.50/ hr. (base & tips), Paid time off, Full Benefits





We are looking for a leader. Someone who takes initiative and has a can-do spirit. We seek a warm, friendly person who knows their way around an espresso machine, but also knows how to stay cool in challenging situations. You should know how to make a schedule, balance a cash drawer, and coach employees to be their best. We count on our managers to keep our employees happy and productive, so your dependability will be crucial.

This position is located in a very busy airport setting - you must be able to work in this specialized atmosphere. You must also be able to work any/all days/shifts as necessary. As a member of our Herd, you will get free lunch, fun co-workers, and an upbeat work environment (not to mention some other great benefits and perks)!

We are looking for an experienced assistant manager who can:

- Perform store opening and/or closing procedures and guidelines in an accurate and efficient manner.
- Anticipate and order all food/supplies needed and assures availability.
- Ensure all Health Department standards are met at all times, monitor breaks, check stations, and assist as needed.
- Present a positive corporate image.
- Support a team through leadership and delegate tasks within your level of authority.
- Provide outstanding customer service and high quality products.
- Ensure adequate staffing, if needed.
- Work with other department heads and store director to assist in training.
- Assist Store Manager in creating systems and reports to track and increase store profitability.
- Maintain regular presence on the floor.
- Train and educate staff on product knowledge.
- Maintain presentation and display of all products on the floor.
- Attend meetings with Store Manager and keep informed of new business and progress.
- Participate in monthly inventory cost updates, as well as train and supervise staff while counting.
- Attend buyer meetings related to products under your authority to order.

Ideal candidate will also have:

- Food, candy, and display knowledge.
- Retail or restaurant leadership experience (at least 1 year).
- At least 2 years of customer service experience
- Excellent communication and conflict resolution skills with both staff and customers.
- Critical thinking skills to troubleshoot in emergency situations.
- Must enjoy “people contact” and be oriented toward excellent customer service.
- Engages in product knowledge.
- Enjoys teaching and passing on knowledge and mentoring others.
- Comfort making schedules and supervising a team of about 15 people.
- Is thorough and organized.

APPLY ONLINE NOW!